



The Queen Elizabeth
Hospital King's Lynn

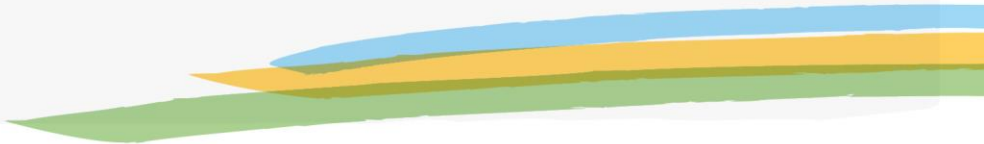
NHS Foundation Trust

Briefing from QEH

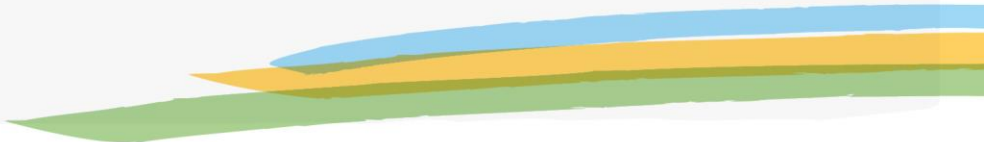
27 July 2022



COVID-19 and operational impact

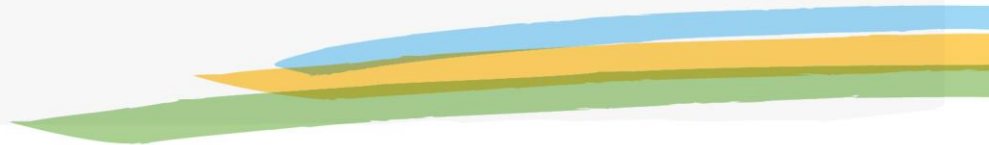
- As at 21 July 2022, the Trust has 68 COVID-19 positive inpatients, 67 receiving ward-based care
 - As at 21 July 2022, the Trust has no designated red wards or areas in line with recent national guidance; covid positive patients are receiving care on wards in line with their clinical needs and with appropriate infection control measures in place
 - The number of suspected COVID-19 patients presenting to the ED is reducing and is currently between 8-10 per day. The number of admissions for suspected COVID-19 is reducing
 - Infection Prevention and Control guidance for patients admitted on an emergency basis was reviewed in May 2022 and the Trust continues to follow national guidance
- 

Vaccination update

- Total of 129,829 adult vaccinations given to 30 June 2022; 42,237 first doses, 42,201 second doses and 44,645 boosters
 - Paediatric first doses 570, second doses 176
 - Drop-in sessions continue, Monday, Wednesday and Friday, giving spring boosters for 75+ and for immuno-suppressed patients of all ages, in line with national guidance
 - Paediatric clinics (Tuesdays and Thursdays) giving first dose vaccinations to 5-11 year olds and second doses to clinically vulnerable children
 - 95% of staff have had 2 doses
 - Moderna given to 18+, Pfizer to under 18's
 - Guidance is expected in early August 2022 regarding an Autumn booster campaign
- 

Urgent and Emergency Care – sustained demand on our services

- The Trust continues to experience high levels of urgent and emergency care demand and the number of Emergency Department attendances is routinely higher than pre-pandemic levels.
- We have also seen a sustained increase in the number of patients with a longer length of stay, many of whom no longer require acute hospital care.
- As a result, Trust bed occupancy is high, routinely > 98%, and this leads to delays in ambulance handover and patients waiting in the Emergency Department for transfer to a ward bed.
- The Urgent & Emergency Care Improvement Programme, launched in April 2022, has focussed on the following improvements:
 - Increase in the number of patients being seen by the GP Front Door service (co-located to the Emergency Department) – in June 2022, an average of 33 patients per day were streamed to this service, 1000 for the whole month
 - Implementation of a virtual ward service to support discharge and provide care and treatment at home, and expansion of this service to include a pathway for patients requiring intravenous antibiotic therapy
 - Expansion plans for the Emergency Department (to improve safety) and Same Day Emergency Care service



National Context: 2022/23 Priorities and Operational Planning Guidance

Elective Care - Eliminate long waiting times

- July 2022 104 weeks
- April 2023 78 weeks
- March 2024 65 weeks
- March 2025 52 weeks

Elective Care - Increase activity

- 110% of patients completing treatment

Diagnostics

- March 2025 No more than 5% of patients waiting > 6 weeks
- Increase activity to 120% of baseline

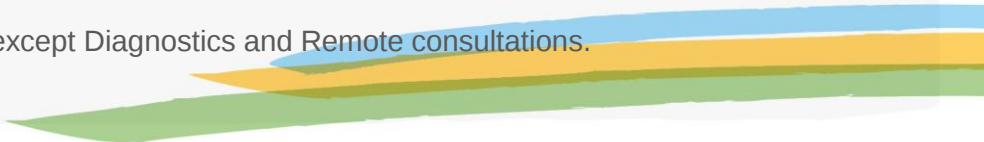
Cancer

- March 2023 62 day backlog back to pre-pandemic levels (QEH 50)
- March 2024 75% of patients referred as 2ww are diagnosed or have cancer ruled out within 28 days

Outpatients

- March 2023 25% reduction in follow ups
- PIFU 5% of all outpatient activity
- Advice & Guidance 12% of all outpatient activity
- Remote consultations 25% of all outpatient activity

The Trust submitted an **operational plan** compliant in all areas except Diagnostics and Remote consultations.



Elective recovery programme

18-Weeks

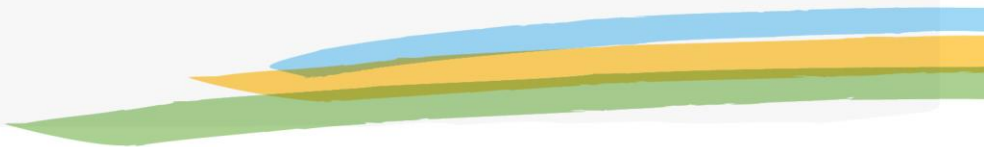
- The Trust achieved the 104 week wait standard in April, May and June 2022. There were zero patients waiting longer than 104 weeks for treatment each month, except where the patient chose to wait longer, as per national guidance. In June there was 1 patient who exercised this right of choice and they were treated on 4 July 2022.
- The 78 week wait backlog is reducing and is on track for delivery of zero patients by April 2023; the QEH is also supporting the NNUH with mutual aid for T&O patients.

Cancer

- The Trust achieved 5 of the 7 cancer waiting time standards in May 2022, and there has been a reduction in the number of 62-day breaches noted. A Cancer Improvement Programme is being developed to ensure that the Trust meets the national planning guidance by March 2023.

Diagnostics

- Diagnostic performance remained static in June 2022; however, a significant improvement in performance was noted in Computed Tomography



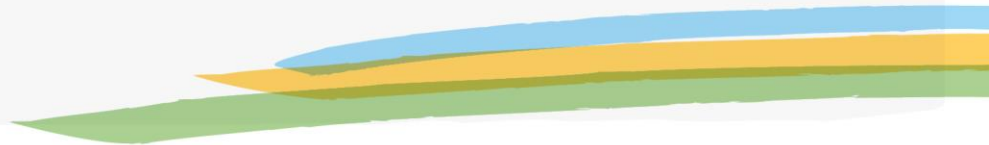
Modernising hospital programme - year 1

- With the £20.6m emergency national capital funding we were awarded for 2021/22 we have **undertaken some really exciting projects** including:
 - creating a **new Outpatient Unit** called the Emerson Unit which opened January 2022
 - refurbishing West Dereham Ward as a **brand new frailty ward**, our second dementia-friendly ward which opened June 2022
 - refurbishing Brancaster Ward as a **brand new purpose-designed maternity unit** which opened early July 2022
 - building a **state-of-the art Endoscopy Unit** due to open late Summer 2022
- These projects are **significantly modernising our hospital and in turn further improving the experience of our patients, their families and staff**. They are also creating the decant ward space and theatre capacity for our three-year rolling failsafe programme as we continue to maximise safety. They **do not provide extra ward space**
- We **secured £3m funding for the development of the West Norfolk Eye Centre** (a dedicated ophthalmology outpatient facility) which opened in May 2022 and was officially opened by the Secretary of State for Health and Social care on 15 July 2022
- Our Outline Business Case for a state-of-the-art Diagnostic Assessment Centre has progressed to the next stage of approvals following Board approval and we have received planning permission. It will provide **additional imaging capacity and transform patient care from Spring 2024**
- We are **bidding for national capital funding for an elective surgical hub on site**. Whilst initially focused on Orthopaedics, the hub will enable us to flexibly use our capacity to meet demand. If successful, we anticipate the hub being operational in 2024



Modernising hospital programme – year 2 and beyond

- To date, failsafes have been installed in the:
 - gym
 - first to ground floor evacuation route
 - approach corridor of Necton Ward
 - Neonatal Intensive Care Unit
 - Maternity Bereavement Suite
 - Brancaster Ward
 - West Dereham Ward
- The business case for **£90m funding to install failsafes over the next 3 years** has been approved by the QEH Trust Board and is going through the approval process with NHS England. In reality we require **£130m to make our current hospital 'safe and compliant'**
- Subject to approval, this will allow **£30m for the first year (2022/23)** to begin with a rolling programme of failsafes to be installed across the first floor of the hospital (6 wards a year including our theatres).
- In January 2023, we plan to demolish the Inspire Centre which is affected by RAAC. This will enable us to make the most effective use of the space for our patients, visitors and staff in the longer-term

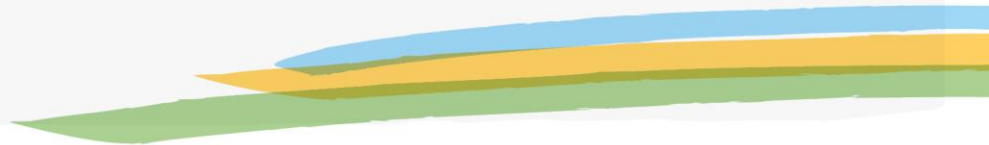


Secretary of State for Health and Social Care visit to QEH



Bringing a new hospital to King's Lynn

- Our Strategic Outline Case (SOC) is now complete and sets out our **preferred new hospital scheme for a single-phase new build on our existing hospital site** which will cost £862m. It is fully supported by our Board of Directors and external stakeholders and partners across Norfolk and Waveney, Lincolnshire and Cambridgeshire, following extensive engagement
- A single-phase new build on our existing hospital site is **the only solution for a new hospital ahead of the 2030 end of life deadline** and brings least disruption to patients and staff during the build and construction period. It also provides best value for money and return on investment
- It will help to ensure that **there is always a District General Hospital in King's Lynn and West Norfolk, delivering core services to our population.** It would provide **a once in a generation opportunity to transform and modernise healthcare**, recognising regional historic under-investment in health and care in this part of the region
- **Our preferred new hospital scheme is 'investment ready'**, an important milestone as we continue our work to secure the funding we desperately need for a new hospital



'Masterplan' for a new hospital on current site



Public events

- We are holding **two public events on 7 September 10.30-12.30pm and 8 September 6.30-8.30pm** at Knights Hill Hotel to provide an update on the work we are doing to bring a new hospital to King's Lynn
 - We will also be sharing our proposals for a new multi-story car park to meet immediate parking needs and support the development of a new hospital
 - We want people to give us their views to inform the planning application for a multi-storey car park
 - Visit www.gehkl.nhs.uk to register your attendance via the home page
- 